

Information to help you get the most out of your membership!

TICKETS

• Buy your tickets in advance—members pay no fees

Don't get sold out! Purchase tickets in advance for exciting events and busy weekends, online or at the box office. Tickets are available as soon as events are listed on our website.



• **Online ticket purchasing** It's easy to order online! Tickets are available only at burnsfilmcenter.org. You need your email address and password. To set up a password, use the Set Password button accessible after clicking the Login link upper right of every webpage. To order tickets, click a showtime, click login, follow the prompts to select tickets, and purchase. Members pay no online fees (nonmembers pay \$1.75 and up). You can save your credit card on account for easier purchasing. (Visit our online FAQ for more info.) Email support@burnsfilmcenter.org for assistance.

• **E-Tickets and Print-at-Home Tickets** Order online and receive your ticket/s via email. You will receive a confirmation and a separate ticket email. (Check spam if you don't see the email.) Then just show the ticket on your phone to be scanned by the usher. You can also print the ticket, pick up your ticket at the box office, or log in to your account to access them 2 hours before showtime.

EMAILS

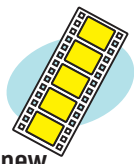
• **Make sure we have your current email address** We'll send you weekly ebulletins, complimentary ticket offers, and special member announcements.



• **If you are not receiving our emails, add the following to your email Address Book, Contacts, or Safe List** so your spam filter won't block us:

- + membership@burnsfilmcenter.org
- + ebulletin@burnsfilmcenter.org
- + orders@burnsfilmcenter.org

• **Watch our weekly e-bulletins** It's the best way to learn about new films, last-minute schedule updates, and special events added to the calendar. **We update our schedule on Wednesdays for the coming week and add new films every week! If you're not already getting them, sign up on our website.**

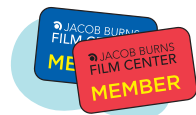


• **Follow us on social media:**

- + [jbfcc_pville](#) on Instagram
- + [Jacob Burns Film Center](#) on YouTube or FaceBook

VISITS

• **Remember to bring your card to the theater!** Show your membership card at the box office and at concessions to get the \$5 member ticket discount and 10% off concessions.



• **Accessibility** We offer various accessible options at the theater including open caption screenings the first show Wed., Sun., and all day Mon. as available, assisted listening devices, open caption goggles (narrated version), and reserved accessible seating for ticketholders. For reserved seating call 914.747.5555, ext. 3 the day of the screening for which you have tickets. There is a drop-off area in front of the theater and our staff is ready to assist as needed with an accessibility ramp. Visit the Accessibility page on our website for details.

• **Community Code of Conduct** Our code of conduct is posted at our theater. It is also available on our website—find the link in the website footer or use search to locate the page. We strive to create an inclusive, welcoming, and safe environment where everyone can enjoy our exceptional programs. We represent diverse views and experiences and we aim to treat one another—filmgoers and staff alike—with respect, courtesy, and kindness.

• **Parking** Visit our Parking and Directions website page for a map and info on street metered parking and municipal lots around town. Be careful! Many street meters are 2 hours only. Some lots have longer terms. Permit parking areas are free for non-permit-holders after 3 pm and on weekends, and a convenient parking mobile app or kiosks are available.



SPECIAL SCREENINGS AND EVENTS

• **Complimentary Screenings/Tickets** Members receive invitations to complimentary screenings throughout the year via email. Some screenings on our calendar are members-only free screenings which members can reserve online or at the box office. Another way to say thank you to our members!



• **Invitation Screenings** Free Donor Screenings and Special Previews by invitation begin at the Film Buff level along with other benefits. **Upgrades are always available!**

• **Member Mingles** Throughout the year, membership hosts free mingles. Meet other members and our membership staff and enjoy light refreshments before or after a film. Watch for announcements.

• **Priority Purchase Event** Periodically, we announce Priority Purchase special events. With this benefit (beginning at the Film Buff level), you can purchase advance tickets online or at the box office, for a specific Priority Purchase screening before it goes on sale to the public and other members. Subscription to the popular monthly **JBFC Preview Club** is offered as a Priority Purchase opportunity and it always sells out. Learn more about Preview Club on our website.

EXTRAS

• **Member Concessions and Wine Bar & Café Discount** Members receive 10% off all concessions and at Take 3 Wine Bar & Café on our third floor. Just show your card. Enjoy!

• **Free popcorn every Wednesday!** Members holding tickets to screenings on Wednesday are eligible to receive one free small popcorn.



• **Local Restaurant offerings** Members may receive discounts at partnering restaurants by showing their membership card. View our Local Restaurants webpage for more information and to find dining options in the area.

• **The Media Arts Lab** It's just down the street from the theater at 405 Manville Road. Classes and events happen here periodically. For class info, visit burnsfilmcenter.org.



MEMBERSHIP

• **Two-year Memberships** Join or renew for two years to receive **two extra months free!** Help us save expenses on renewal mailings! Available online, at the theater, or by phone.

• **Refer A Friend** Our membership referral program. Extend your support of the JBFC—tell your friends about us! If a friend joins, **you'll both receive two complimentary passes.** New members can identify the referring member on the Membership Form or contact us.

• **Gift Memberships and Gift Cards** Consider a **Gift Membership** for someone you know. **Gift Cards** can be used to pay for tickets online or at the box office or to purchase concession items or memberships. Give the gift of film! Available online, at the theater, or by phone.



• **Matching Gifts** If your company has a Matching Gift plan for memberships or donations, please submit any applicable forms to provide critical additional funding to the Film Center!

• **Renew Early** We're always pleased to receive your early renewal. Your membership will extend from its current expiration date. We'll save money on renewal mailings and put more of your membership dollars into our programs. **Plus, we'll send you a free popcorn coupon!** Available online, at the theater, or by phone.

• **Membership Cards** If you lose your membership card, contact us at 914.773.7663, ext. 6, 9:30–5:30 or email membership@burnsfilmcenter.org.

• **Membership Upgrades** We can pro-rate upgrades at any time during your membership year, or at renewal time. You'll gain additional benefits and an increased tax deduction for your support of our non-profit center!

• **Donations support us throughout the year** Donations above membership can be given at any time of the year. We appreciate your additional support as memberships and tickets cover only a portion of our expenses. You can donate online, by mail, or with your renewal. Thank you!